

# Social Care and Health Cabinet Committee

## 11<sup>th</sup> October 2016

### Proposed changes to Accommodation Based Short Break Services for people with disabilities

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# Introduction

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- KCC has undertaken a review of its Short Breaks provision for people with disabilities.
- This is part of the wider KCC transformation programme.
- The review is aligned with the Transformation Approach - Assessment, Design and Implementation.
- KCC currently provides 12 overnight accommodation based Short Break units across Kent - 7 x adults & 5 x children.

# Vision

- A specialist overnight and daytime accommodation based Short Break service, which meets the needs and aspirations of the service users and their families of those aged 16 years and above, who have disabilities, and additional complex needs.

The criterion for 'complex' needs is:

- Service user meets dependency level 3 to 6
- Carer is in crisis



- At the point of transition (16+) ensure a Short Breaks Transition Plan is in place and there is a multi-disciplinary approach in short break units
  - Age 5 to 15: Continue with current Children's Short Breaks
  - Age 16 to 25: Includes 5 x DC Units, 4 x Adult Units, P & V sector, Shared Lives
  - Age 26 + Continue with Adult Short Breaks

# The Proposal

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- Due to the increased range of alternative Short Break services individuals are currently choosing and the reducing occupancy in our adult KCC Short Breaks we need:
  - less adult accommodation based short break buildings
  - to invest in our remaining buildings to ensure they are fit for purpose.
- Therefore, KCC is now proposing to make the following changes:
  - To close the building at Osborne Court in Faversham and deliver services through other settings
  - To invest in improvements at our other buildings.
- These changes will not see any reduction in what individuals are currently receiving at Osborne Court, it will mean a change in where it will happen.

# KCC in-house services (Adults)



Meadowside –  
Walmer  
22 Bedded Unit



Canterbury ASU –  
Canterbury  
5 Bedded Unit



Southfields – Ashford  
15 Bedded Unit



Hedgerows Staplehurst  
5 Bedded Unit



Osborne Court –  
Faversham  
13 Bedded Unit

# Commissioned Services Adults

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Rusthall Respite, Tunbridge  
Wells  
5 Bedded Unit



The Birches, Tonbridge  
3 Bedded Unit



# KCC in-house services (Children's)



Bluebells – Maidstone  
4 Bedded Unit



Treetops – Dartford  
6 Bedded Unit



Windchimes – Herne Bay  
6 Bedded Unit  
Jointly funded by KCC  
and Health Authority



Fairlawns – Ashford  
7 Bedded Unit



Sunrise Centre –  
Southborough  
6 Bedded Unit

# Consultation period

- A 12 week formal consultation was carried out between 7<sup>th</sup> June and 29<sup>th</sup> August 2016.
- A total of 247 consultation packs were circulated via a range of formats
- A number of stakeholder focussed meetings took place as below.

Meeting Date	Meeting Time	Focus of Meeting
Monday 7 <sup>th</sup> June	2.30 – 3.30pm	County Councillors, Cabinet Members
Wednesday 8 <sup>th</sup> June	2 – 3.30pm	Staff
Wednesday 8 <sup>th</sup> June	5 – 7pm	Service Users/Parents/Carers
Wednesday 15 <sup>th</sup> June	1 – 2.30pm	Staff
Wednesday 15 <sup>th</sup> June	3 – 5pm	Service Users/Parents/Carers
Wednesday 29 <sup>th</sup> June	2 – 3pm	Staff
Wednesday 29 <sup>th</sup> June	3 – 4pm	Other Stakeholders & Local Councillors
Wednesday 29 <sup>th</sup> June	5 – 7pm	Service Users/Parents/Carers
Monday 11 <sup>th</sup> July	3.30 – 4.30pm	Faversham Health Matters**
Monday 25 <sup>th</sup> July	7pm	Faversham Town Council**



This table shows the preferences made by services users and family carers following discussions at 1-1 meetings.

Proposed Alternative Service	1 <sup>st</sup> Preference	In Process of Accessing	Total
Southfields	21	1	22
Meadowside	8	-	8
Hedgerows	2	-	2
Canterbury ASU	7	2	9
External Provider	6	-	6
Shared Lives	3	3	6
Direct Payment	-	1	1
Permanent Placements	1	3	4
		Total	58

This table shows the impact of these preferences on the occupancy of the remaining services (if proposal goes ahead).

Short Break Units	Beds	Occupancy (Sept 2015)	Occupancy (July 2016)	Impact of Consultation Preferences	Status % Occupied (Post Decision)
Meadowside, Deal	22	-24.40%	-24.40%	-18%	82%
Southfields, Ashford	15	-22.96%	-26.38%	-4.20%	96%
Hedgerows, Staplehurst	5	100%	-9%	-3%	97%
Canterbury ASU	6	-18.40%	-18.40%	-9%	91%

# Service user and family carer feedback

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- There were concerns about how closing Osborne Court would impact on service users
- There were concerns over travelling to other services
- People wanted to know why Osborne Court had been selected for closure
- People were worried that Southfields would not be able to accommodate the extra clients
- In general people were not worried about the distance to travel, just that the service was good.

# Wider public feedback

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- There were concerns raised by Faversham Health Matters (a local Community Interest Company) regarding recent proposals to close a number of services in the Faversham area by both KCC and Health, therefore in their view leaving Faversham with a lack of services for local people.
- Issues of transport were raised as a concern
- Questions relating to a lack of investment in Osborne Court building
- Faversham and Swale East Labour Party raised concerns as follows:
  - Concern that the Public Consultation did not include enough information regards the reasons for young people in transition not accessing short breaks
  - Travelling distances
  - Concern regarding the new model offering a more robust model in the market place and fear the proposal will leave KCC more exposed to exigencies of the marketplace while also losing another source of in-house expertise.

# You said, we did

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- **Capital investment in Southfields, Ashford**

We had explained in the initial Consultation that the proposal was to invest in Southfields to accommodate the move from Osborne Court. The reason for this was that we had to secure capital funding against a named building/site and following advice from KCC Property & infrastructure Southfields was the named site. In reality the funding needs to follow the service users and their preferences across the remaining four services.

Depending on the outcome of the proposal a decision will be made as to where the capital funding is spent and to what extent in each of the relevant sites up to the total funding secured.

- **Concern regarding the number of additional Service Users accessing Southfields**

As a result of not making it clear in the Consultation Documents that there were other options as to where the capital funding could be spent, it lead stakeholders to be more concerned about the level of occupancy planned for Southfields than needed to be. In hindsight we could have avoided this if we had included this detail in the documentation.

- **Concern regarding additional capacity for individuals to access short breaks in externally provided accommodation based Short Break services locally to where they live**

We have initiated conversations with our colleagues in Strategic Commissioning to scope out the possibility of setting up a block contract (which would guarantee a set number of short break beds/nights per year) with a local provider. This process would of course need to follow procurement guidelines.

# You said, we did

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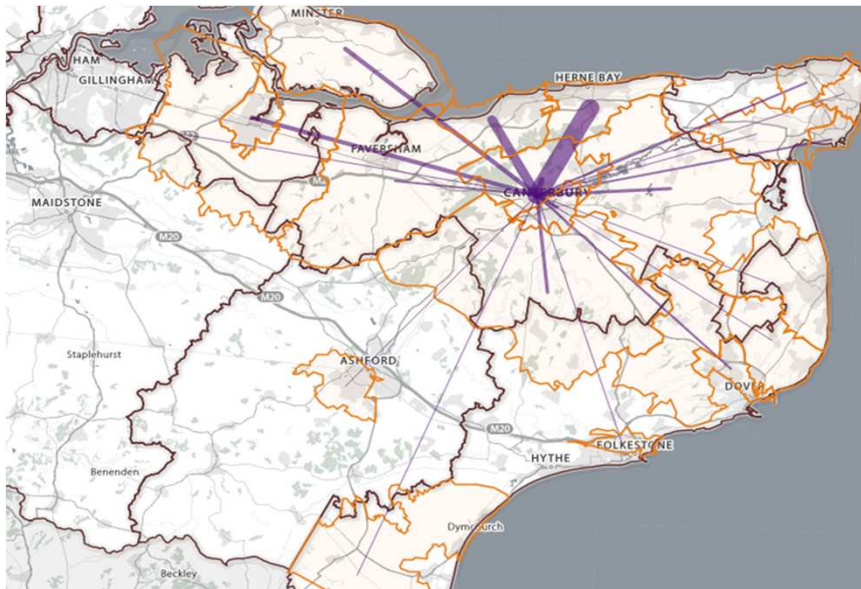
- **Opportunities for co-production across the four remaining Services**

There were a number of family carers and organisations who were interested in the opportunity to become more involved in the services we provide. Co-production is something we had talked about during the assessment and design phase of the project and indeed had spoken to other Local Authorities and Organisations about. We did not include sufficient detail regarding these positive opportunities in the Consultation Documents. This approach will certainly be taken as an integral part of our Short Breaks Model going forward.

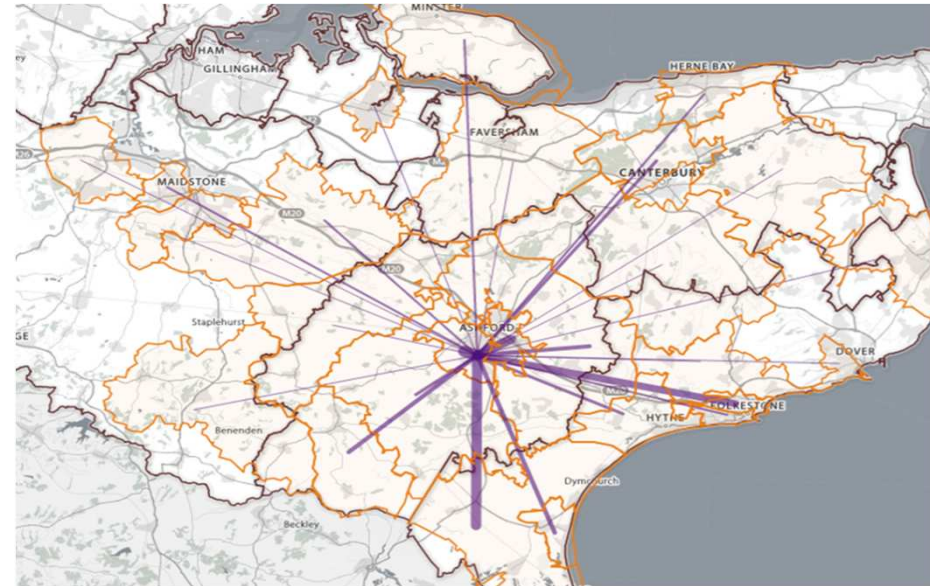
- **The land value at Osborne Court and related proposal**

The reasons for Osborne Court being identified as the proposed site to close are explained extensively in all the Consultation Paperwork. However the land values were not included, which in hindsight would have been useful in informing stakeholders that Osborne Court is not identified by KCC Property and Infrastructure as the site with the highest value.

# Locations and travelling distances for clients



Canterbury ASU



Southfields, Ashford

Key:



Thickness of line denotes number of clients. Thicker line – more clients travelling that route.



# Recommendations

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## **Adult Social Care & Health Cabinet Committee is asked to:**

1. NOTE the outcome of the 12 week Consultation.
2. ENDORSE the new Accommodation Based Short Break Model.
3. COMMENT on the report and endorse or make recommendations to the Cabinet Member on the proposed decision to proceed with the Accommodation Based Short Break Model and the proposal to end service provision from Osborne Court and identify alternative services for the 58 service users and close Osborne Court.

Thank you and any questions?

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